Notice to our Dial-A-Ride **Medical** customers:

Randolph Township is committed to the safety and well-being of our drivers and the community we serve. As part of the ongoing emergency response measures and based on health authority guidance, the following are requirements and requests for your support:

We will provide transportation for senior citizens and disabled individuals to and from doctor’s appointments four days a week. This program is offered to **permanent residents** ages 60 and above (a permanent resident must reside in Randolph at least 60% of the year); and disabled adults 18 and above who receive Social Security disability benefits (**you must show proof you are receiving Social Security benefits if you are under 60 years of age**).

Medical Vehicle: **Curb to Curb** transportation to and from doctor’s offices. The vehicle runs Monday thru Thursday. Appointments are available 9:00 a.m. – 3:00 p.m. for local areas which are Randolph, Roxbury and Rockaway. All other areas like Denville, Morristown, Parsippany and Mount Arlington appointments are from 9:30 a.m. – 1:30 p.m. To ensure transportation is available, passengers are encouraged to contact the office as soon as they have a scheduled medical appointment.

- **Masks**: All Dial-A-Ride passengers should wear a mask OR nose/mouth covering until further notice, unless doing so poses a health challenge. Dial-A-Ride drivers are also adhering to this protection measure. Drivers will assist you in and out of the vehicle and also take your walker/cane for you.
- **Essential Trips**: When making a reservation, all customers will be asked the purpose of their trip; at this time, only essential trips as outlined in the Governor’s order will be scheduled. These include medical appointments, **NO Physical Therapy or Adult Day Care at this time**.
- **Symptoms**: If you have had symptoms of COVID-19 within the last five days, please do not use our transportation.
- **Distancing**: We are being mindful of physical distancing guidelines in scheduling passenger trips. There will only be 1 passenger in the vehicles at one time. **There will be NO front seat available in any vehicle**. There will be a clear plastic draping to separate the driver from the passengers in all the vehicles.

Please be aware of potential longer wait times for Dial-A-Ride services during this time. Thank you so much for your support, your efforts and your understanding. Call 973-989-7084 for reservations.
Notice to our Dial-A-Ride Shopping customers:

Randolph Township is committed to the safety and well-being of our drivers and the community we serve. As part of the ongoing emergency response measures and based on health authority guidance, the following are requirements and requests for your support:

We will provide transportation for senior citizens and disabled individuals to Shopping four days a week. This program is offered to permanent residents ages 60 and above (a permanent resident must reside in Randolph at least 60% of the year); and disabled adults 18 and above who receive Social Security disability benefits (you must show proof you are receiving Social Security benefits if you are under 60 years of age).

Shopping Vehicle: The vehicle runs Monday and Wednesday. There will only be 4 passengers allowed in the bus at one time. There will be two shifts per day which will allow a total of 8 passengers to go on one day. We will be going to ShopRite in Roxbury, Monday, and Acme in Randolph, on Wednesday. To ensure transportation is available, passengers are encouraged to contact the office to request what date they would like to go. If we fill up on one day we will put you on the next opening day so everyone gets a chance to go shopping.

- **MASKS**: All Dial-A-Ride passengers should wear a mask OR nose/mouth covering until further notice, unless doing so poses a health challenge. Dial-A-Ride drivers are also adhering to this protection measure. Drivers will assist you in and out of the vehicle and also take your walker/cane for you.
- **ESSENTIAL TRIPS**: When going to the grocery store you will be allotted 1 hour to do your shopping and 3 bag maximum. Drivers will assist you with your grocery bags if needed.
- **SYMPTOMS**: If you have had symptoms of COVID-19 within the last five days, please do not use our transportation.
- **DISTANCING**: We are being mindful of physical distancing guidelines in scheduling passenger trips. No more than 4 passengers will be in the bus at one time. There will be a clear plastic draping to separate the driver from the passengers in all the vehicles.

Please be aware of potential longer wait times for Dial-A-Ride services during this time. Thank you so much for your support, your efforts and your understanding. Call 973-989-7084 for reservations.

See opposite side for schedule. Please understand that at any time this schedule could change. Be patient as we are bringing back this service to you but we are obligated to follow strict guidelines to keep everyone safe.
Shopping Schedule

- 2 Shifts a day for shopping: 1st shift 9:00 am pick up at home, 11:00 am pick up at grocery store. 2nd shift 12:30 pm pick up at home, 2:30 pm pick up at grocery store.

- ShopRite, Roxbury, Monday and Acme, Randolph, Wednesday.

- 1 hour of shopping at the grocery store.

- 3 bag maximum. **NO EXCEPTIONS.**

- Drivers will help you with handling of the grocery bags onto the bus if needed.

- There is **NO Permanent** or **Will Call** schedule at this time. **One shopping trip per week at this time.**
  a) Monday shopping ShopRite, Roxbury.
  b) Wednesday shopping Acme, Randolph.

  **If we get to capacity on that given day you will be scheduled for the next shopping day.**

Please note as we move forward at this time there may be some changes in times or days based on the number of passengers we will be getting.
Thank you for your patience and understand as we are all in this together.
Barbara 973-989-7084